



## Execula LLC

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### Web Catalog

## Support Manager

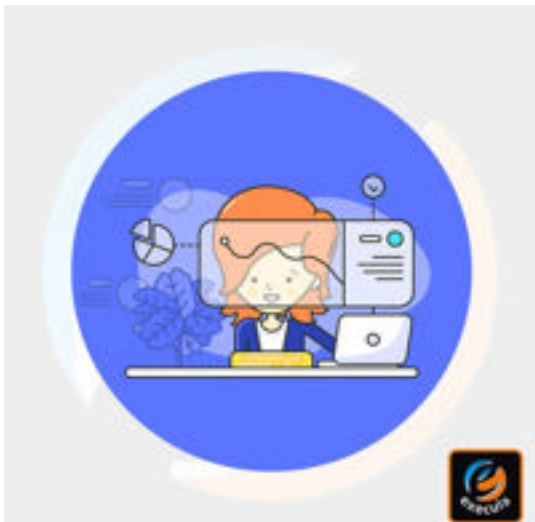
Product URL <https://hostedmart.com/support-manager>

Short Description: This plugin provides a frequently asked questions management system and Ticket Management system.

Supported Versions: nopCommerce 3.80, nopCommerce 3.90, nopCommerce 4.0, nopCommerce 4.1, nopCommerce 4.2, nopCommerce 4.3 nopCommerce 4.4, nopCommerce 4.5

Full Description: Support Manager for nopCommerce Execula Support Manager provides frequently asked questions (FAQ) management system and Ticket Management system. Features 1. FAQ Management System- Admin users can easily create FAQs that will get displayed in the front end. Customers can search faqs by using the particular term. FAQs are grouped by category so, it will be easy for customers to see the FAQs related to a particular category. 2. Ticket Management System- Customers can create a ticket by using the link provided in my account section to raise a problem regarding the product or anything else. Admin user will be able to see the tickets and then can assign that ticket to a particular member to resolve it. Specifications Supported versions 3.8, 3.9, 4.0, 4.1, 4.2, 4.3, 4.4 Multi-store Responsive Design Razor files are open to modifications Themeable Easy to install and manage from the nopCommerce Admin panel

Price \$225.00



Manage FAQ

Search

Category	Question	Answers	Published	Default Rank	Active
Product	How to connect my device to the network?	1	1	1	✓
Product	How to reset my device to factory settings?	1	1	1	✓
Product	How to update my device's firmware?	1	1	1	✓
Product	How to troubleshoot network connectivity issues?	1	1	1	✓
Product	How to configure parental controls on my device?	1	1	1	✓
Product	How to set up my device for guest access?	1	1	1	✓
Product	How to manage my device's security settings?	1	1	1	✓
Product	How to optimize my device's performance?	1	1	1	✓
Product	How to troubleshoot my device's battery life?	1	1	1	✓
Product	How to manage my device's storage space?	1	1	1	✓

FAQ Category - Product

How to connect my device to the network?

WIFI Remote can be connected to your device via the following methods:

- Using the QR code on the device's packaging.
- Using the app on your smartphone.
- Using the device's web interface.

Follow the steps below to connect your device:

1. Download the app from the App Store or Google Play.

2. Open the app and tap on "Add New Device".

3. Scan the QR code on the device's packaging.

4. Follow the on-screen instructions to complete the setup.

5. Once connected, you can use the app to manage your device's settings.

MY ACCOUNT

MY ACCOUNT - MANAGE TICKETS

Address: [input field]

City: [input field]

State: [input field]

Zip: [input field]

My Product Details: [input field]

Support Details: [input field]

INFORMATION | MY ACCOUNT | CUSTOMER SERVICE | NEWSLETTER



My Tickets

Search

Department: [dropdown]

Status: [dropdown]

Priority: [dropdown]

Search

ID	Status	Priority	Age	Department	Created/Updated	Subject Title	Link
1	Open	High	10	Product	2023-10-27	How to connect my device to the network?	View

FAQ

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MY ACCOUNT

NEW TICKET

Department: [dropdown]

Status: [dropdown]

Priority: [dropdown]

Subject: [input field]

Message: [text area]

Product: [dropdown]

Submit