



Your company name

your company country, state, zip, street, etc

Web Catalog

Support Manager

Product URL <https://hostedmart.com/support-manager>

Short Description: This plugin provides frequently asked questions management system and Ticket Management system.

Supported Versions: nopCommerce 3.80, nopCommerce 3.90, nopCommerce 4.0, nopCommerce 4.1, nopCommerce 4.2

Full Description: Support Manager for nopcommerce View Demo Executable Support Manager provides frequently asked questions (FAQ) management system and Ticket Management system. Features 1. FAQ Management System- Admin user can easily create FAQ which will get displayed in front end. Customer can search FAQ's by using particular term. FAQ's are grouped by category so, it will be easy for customer to see the FAQ's related to particular category. 2. Ticket Management System- Customer can create a ticket by using the link provided in my account section to raise a problem regarding the product or anything else. Admin user will be able to see the tickets and then can assign that ticket to particular member to resolve it. Specifications Supported versions 4.20 Multi-store Responsive Design Razor files are open to modifications Themeable Easy to install and manage from the nopCommerce Admin panel

Price \$75.00



Manage FAQ

Search: [input type="text"]

Buttons: Search, Add

Category	Question	Views	Answers	Published	Action
Product	What is the difference between...	12	3	Yes	✓
Product	How do I use the software...	8	2	Yes	✓
Product	What are the system requirements...	15	4	Yes	✓
Product	Can I integrate this with other...	9	2	Yes	✓
Product	How do I troubleshoot common...	20	5	Yes	✓
Product	What is the license model for...	6	1	Yes	✓
Product	How do I manage my account...	11	3	Yes	✓
Product	What are the security features...	7	2	Yes	✓
Product	How do I get started with...	18	4	Yes	✓
Product	What are the pricing options...	5	1	Yes	✓

My Tickets

Search: [input type="text"]

Buttons: Search, Add

ID	Subject	Status	Assigned To	Created On	Updated On	View
1	Product Inquiry	Open	John Doe	2023-10-26	2023-10-26	View

WIFIRE READY

SEARCH RESULTS | FAQ | WATCH VIDEO | REGISTER | LOGIN

FAQ Category - Product

Buttons: Search, Add

FAQ Question: [input type="text"]

Answer: [input type="text"]

Buttons: Save, Cancel

Created On: [input type="text"]

Last Updated On: [input type="text"]

Buttons: Save, Cancel

Buttons: Yes, No

FAQ

Search: [input type="text"]

Buttons: Search, Add

FAQ Question: [input type="text"]

Answer: [input type="text"]

Buttons: Save, Cancel

Created On: [input type="text"]

Last Updated On: [input type="text"]

Buttons: Save, Cancel

Buttons: Yes, No

MY ACCOUNT

MY ACCOUNT - MANAGE TICKETS

Buttons: Search, Add

Address: [input type="text"]

City: [input type="text"]

Phone: [input type="text"]

My Product License: [input type="text"]

Support Request: [input type="text"]

Buttons: Save, Cancel

Buttons: Yes, No

MY ACCOUNT

NEW TICKET

Buttons: Search, Add

Address: [input type="text"]

City: [input type="text"]

Phone: [input type="text"]

My Product License: [input type="text"]

Support Request: [input type="text"]

Buttons: Save, Cancel

Buttons: Yes, No